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# **Employment Application**

The Zone Fun Park – March 2019

# Mobile Activity FUN Assistant – Key Responsibilities

Mobile Activity Assistants have the important job of ensuring that customers experiencing The Zone mobile activities have FUN and leave with a smile on their face. You'll be responsible for looking after our customers on which ever ride they are experiencing, making sure that they are enjoying themselves in a clean and welcoming environment.

Excellent customer service skills are integral to the way we do things at The Zone. You'll be expected to provide our customers with friendly and personal service. Anticipate the customer's requirements and be sensitive to any individual needs. We will be looking for your own drive and natural abilities to engage with new and regular customers and make them feel welcome.

We have a variety of customers at The Zone and you'll need to be comfortable interacting with people of all ages and needs.



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# **Employment Application Procedure**

Please follow ALL of the instructions below carefully to ensure you application is complete. Download and complete THIS application. You will need to bring a physical (hard copy) of this document with you to submit your application.

 $\Box \mbox{Attach}$  the following items to this application form:

 $\Box$  A brief (no more than half a page) cover letter stating why you are the best person for this position.

□A current resume, including at least 2 referees (referees will not be contacted until the second round of interviews)

□A small (passport size or similar) photo of yourself.

□Lodge your application during the lodgment period.

# **Lodging Your Application**

Applications must be lodged in person on Thursday the 14th of March 2019 between 2pm & 6pm at:

The Zone Fun Park 1 Gildea Lane, East Bendigo

Applicants will be required to complete a brief questionnaire and conduct a short 2-minute interview with the representative(s) of the management team. Applicants will be advised of the current wait time for interviews when they arrive.

Late or incomplete applications will not be considered.

## **Notification and Interviews**

Applicants who are successful in advancing to the next round of interviews will be notified by telephone by Thursday the 21st of March. Unsuccessful applicants will be notified by email (where one is provided).

# **Additional Information**

If, after reading the Key Responsibilities and Application Procedure, you require additional information, please contact Luke, by phone on 0428 439 663, or by email at luke@thezone.com.au



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### **Personal Details**

Given Name(s):	Family Name:	
Home Phone:	Mobile Phone:	
Date of Birth:		
Email Address:		
Postal Address		

## **Employment Eligibility**

The Zone Fun Park has a duty to ensure you are legally eligible to perform the job you are applying for. Please select your response by **ticking** the appropriate box.

Do you hold a current Working With Children Check?

#### □Yes

#### □Not Currently

If **'Not Currently'**, are you willing and able to get a Working With Children Check before beginning employment with The Zone Fun Park?

□Yes □No

Are you willing to undertake a National Police Certificate (police check) before beginning employment with The Zone Fun Park?

□Yes □No

Are you eligible to work in Australia?

□Yes, I am an Australian Citizen

□Yes – I hold a valid and current visa with Workers Rights

□No

If you answered **'No'** to any of the above questions, *unfortunately* we are unable to consider you for employment at this time.

Working at The Zone Fun Park

Why would you like to work at The Zone Fun Park?



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What makes you a good fit for The Zone?

## Education

What is the highest level of education you have completed (e.g. Year 12, Cert 3, Diploma, etc.)?

Are you currently studying? If so, what course/year level?

# **Qualifications, Licenses& Checks**

Do you have any relevant licenses, qualifications or checks that may be relevant to your employment at The Zone Fun Park? – Please tick

Do you hold a current drivers license?

YES - Class:

NO

Do you have any relevant certificates or qualifications that may be relevant (e.g. First Aid, etc)



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# Availability

Please tick when you would normally be <b>available</b> to work.					
	Morning	Afternoon	Evening		
	9am – 12noon	12noon – 4pm	4pm – 10pm 📃		
Monday					
Tuesday					
Wednesday					
Thursday					
Friday					
Saturday					
Sunday					
Friday Saturday					

## Unavailability

Are there any specific times when you will not be available to work (e.g. planned holidays, events etc.)?

Are you currently employed elsewhere? If so, how will this affect your availability to work at The Zone Fun Park?

What will be your primarily doing during 2019 (e.g. completing year 10, studying at university, working elsewhere, etc.)?



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# Important information

Please ensure that you have read and understand the Application Procedure in conjunction with completing this application form, and that you have answered all questions fully and honestly.

Please note that incomplete applications will not be considered.